



U.S. Army Research, Development and Engineering Command

Effective Learner Modeling for Computer-Based Tutoring of Cognitive and Affective Tasks



TECHNOLOGY DRIVEN. WARFIGHTER FOCUSED.

**Heather Holden, Robert Sottolare,
Benjamin Goldberg, and Keith Brawner
Army Research Laboratory (ARL)**



Presentation Agenda

- ▶ **Introduction and Background**
- ▶ **Components to Consider for Comprehensive Learner Models**
- ▶ **Initial Ontology and Functionality Vision of a Comprehensive Learner Model within the Generalized Framework for Tutoring (GIFT)**
- ▶ **Conclusions**

Introduction and Background

Research Motivation

- ▶ **Equipping Computer-Based Tutoring Systems (CBTSs) with the ability to emulate the same benefits of one-to-one human tutoring is extremely complex.**
- ▶ **A Warfighter's tutor must:** *(MG Nick Justice, IITSEC 2011)*
 - ▶ Have knowledge of the operational context being trained
 - ▶ Have mechanisms to monitor and adapt to learner fatigue and cognitive load
 - ▶ Allow Warfighter's to "train as they fight"
 - ▶ Prepare the Warfighter to become their individual best
 - ▶ Motivate Social Learning

Learner Models

- ▶ The core module of CBTSSs
- ▶ **Used to represent the learner's current state of knowledge at any given time.** (Kassim, Kazi, & Ranganath, 2004)
- ▶ Ideally can contain information about the learner's individual difference characteristics, his/her past and current competency, performance, cognition, affect, behaviors, etc.
- ▶ Commonly referred to as a student model
- ▶ Can be constructed/generated in multiple ways with various levels of abstraction

Research Problem and Scope

- ▶ No standardization on the structure of learner models or the most appropriate learner modeling techniques that can be reusable across different populations and learning objectives.
- ▶ ***What aspects of the learner should be modeled and how can we achieve the best possible levels of state and performance classification and predictive accuracy?***
- ▶ ***How can we address the need for reusability, modularity, and generalizability?***

Components to Consider for Comprehensive Learner Models

Learner Model Content

Domain-Specific Information

Represents a reflection of the learner's state and level of knowledge or ability within a specific domain.

Data Includes:

- Historical Competency (i.e., domain knowledge and skills measured over time)
- Misconceptions
- Problem-Solving Strategies
- ...

Domain-Independent Information

Consists of all relevant characteristics of an individual learner.

Data Includes:

- Learning Goals
- Cognitive Aptitudes
- Measures of Motivational State
- Learning Preferences (including styles and personality)
- Interest
- Demographics
- Past Performance and Competency (domain-independent)
- Behavioral/Psychological Measures
- Cognitive and Affective Dimensions
- Personal Control Beliefs
-

Influence of Individual Differences

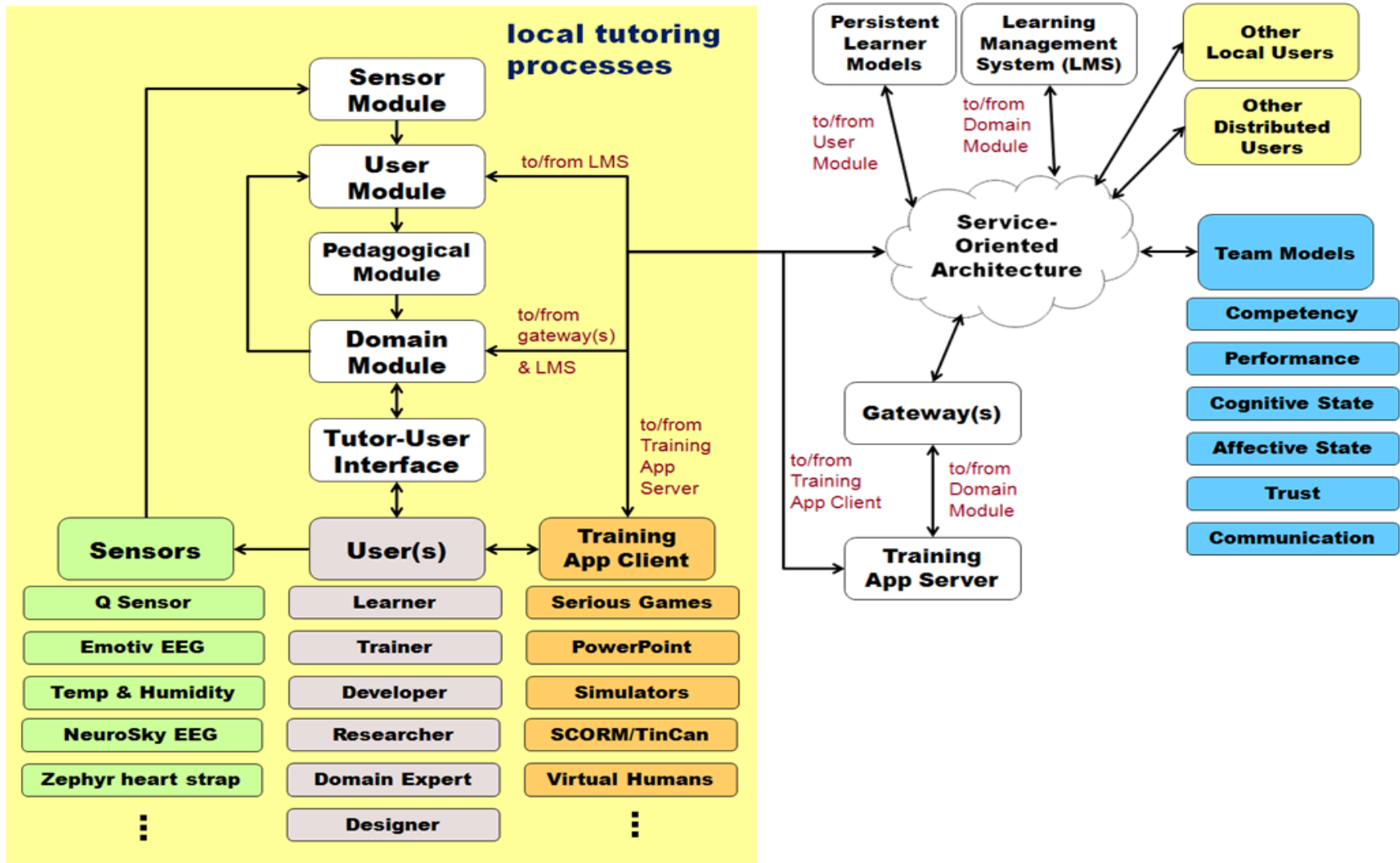
- ▶ **Individual difference can have a great impact on learning performance:**
 - ▶ **Information- Processing Allocation**
 - ▶ **Attention Focus and Metacognitive Processes**
 - ▶ **Motivation and Effort Allocation**
 - ▶ **Emotional Regulation and Control**
 - ▶ **State Determinations (Cognitive, Affective, Motivational, Social, Behavioral, etc.)**
- ▶ **Sensor Data vs. Self-Reported Data**

Other Learner Model Elements

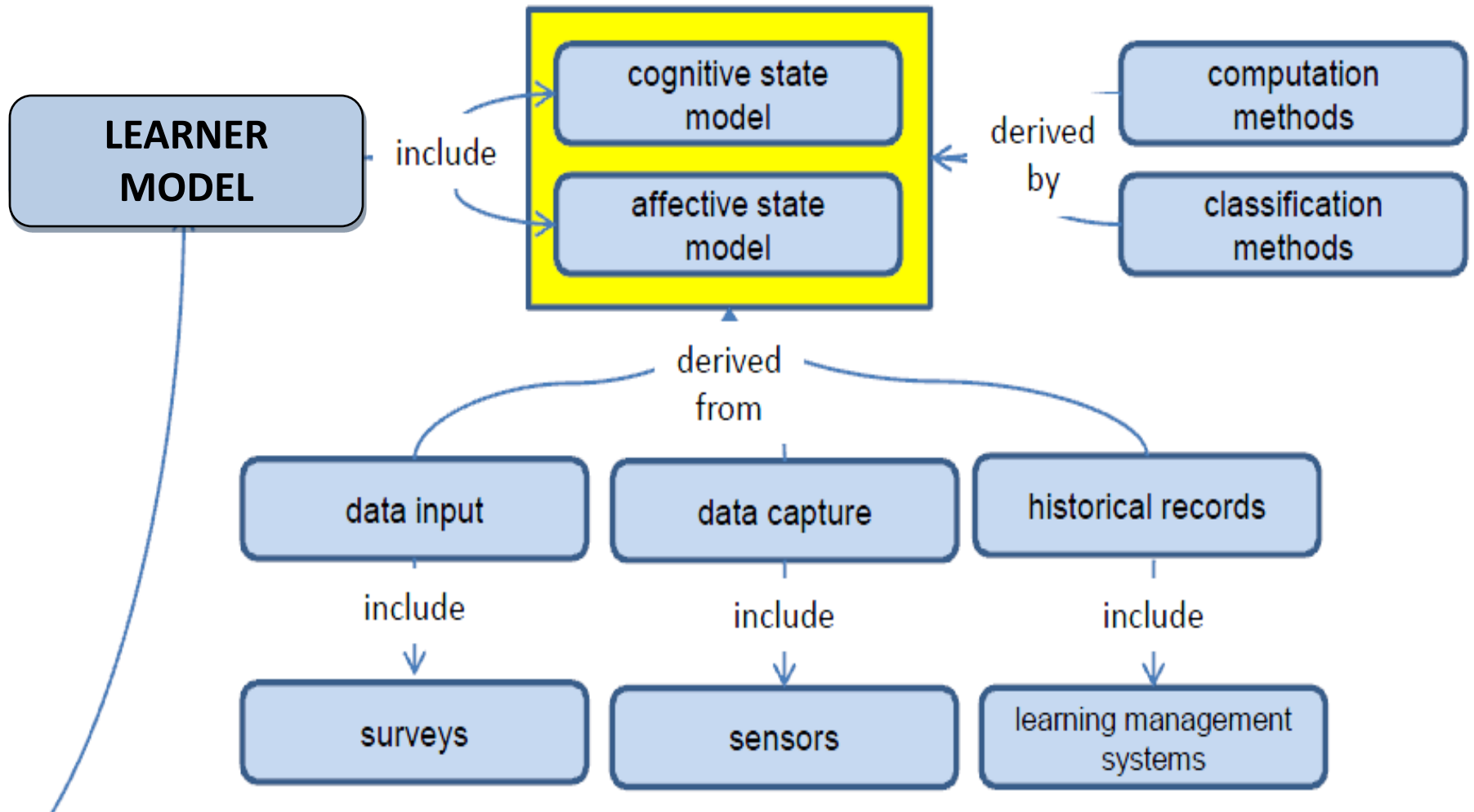
- ▶ **Learner acceptance and system interactions may be indicative of current and future system usage behaviors.**
- ▶ **Includes the evaluation of learner's expertise, skills, attitudes, perceptions, and self-efficacy towards both computers in general and the specified system.**
- ▶ **Combined with the evaluation of the same perceptions towards learning, learner models could potentially increase explanations of states, performance, and system behavior.**

Initial Ontology and Functionality Vision of a Comprehensive Learner Model

GIFT Functional Diagram



Initial Learner Model Ontology



Functionality Vision of GIFT Learner Module

▶ *Inputs:*

- ▶ **Weighted model/algorithm containing relevant learner characteristics. (Learning Management Systems (LMS))**
- ▶ **Processed sensor Information (Sensor Module)**
- ▶ **Current performance and other assessment variables (Domain module)**
- ▶ **Survey response data (Survey Authoring Tool)**

▶ *Functions:*

- ▶ **Pre-training and Mid-training Assessment**
- ▶ **Readiness Monitoring (interpretation cognition and affect)**
- ▶ **Performance/Progress Monitoring**
- ▶ **Interaction/Psychomotor behaviors of trainee within the training simulation**

▶ *Outputs:*

- ▶ **Changes of monitoring results (including potential elements contributing to change) (Pedagogical Module)**
- ▶ **Necessary updates relevant learner characteristics (LMS)**

Conclusions

- ▶ **Learner models with higher-level functionality and a more comprehensive understanding of the learner can produce the following benefits:**
 - ▶ **Provide great strides towards developing/generating learner models that are reusable, modular, and standardized**
 - ▶ **Increase the adaptability of the overall CBTS**
- ▶ **Many challenges ahead towards achieving this level of functionality.**
- ▶ **More research is needed to identify and validate interaction effects and causal relationships between learner model elements and state determinations.**

Thank You!
&
Questions?

Backup Slides

Individual Differences/Historical Data

Demographics

Personality

Experiences

Cognitive Ability

*General
Motivation and
Goal-orientation*

*Learning Styles
and Preferences*

Learner

*Acceptance toward
learning, general
technology, and
computer-based
learning
environments*

How should a learner's **individual differences** be used by tutors to influence learning and retention?

Which individual differences have the **most significant impact** on learning?

Pre-Instruction Readiness

- Mood
- Previous night's sleep
- Caffeine intake
- Current cognition and affect baseline

Domain-Specific Information

- Initial competency/knowledge
- Self-Efficacy
-

*Past Performance and
Previous Behavioral
Patterns*